CeCC Centre for eCommerce and Communications

CeCC Client Forum 2010

Product Update

Andrew Macleod

Content Builder History

- 1999 – Events calendar module
- 2001 – Content Builder Version 0.1 for news headlines
- 2002 - Manage pages/articles added (Version 1.0)
- 2003-04 - Other CMS modules developed separately
  - Resource Manager
  - Menu Manager
  - Site Statistics
  - Helpdesk
- 2005 – Webmanager
  - Designed to bring various modules together
- 2006 – Content Builder Version 2.0
  - Menus and Resources integrated
  - New look

Content Builder History (cont.)

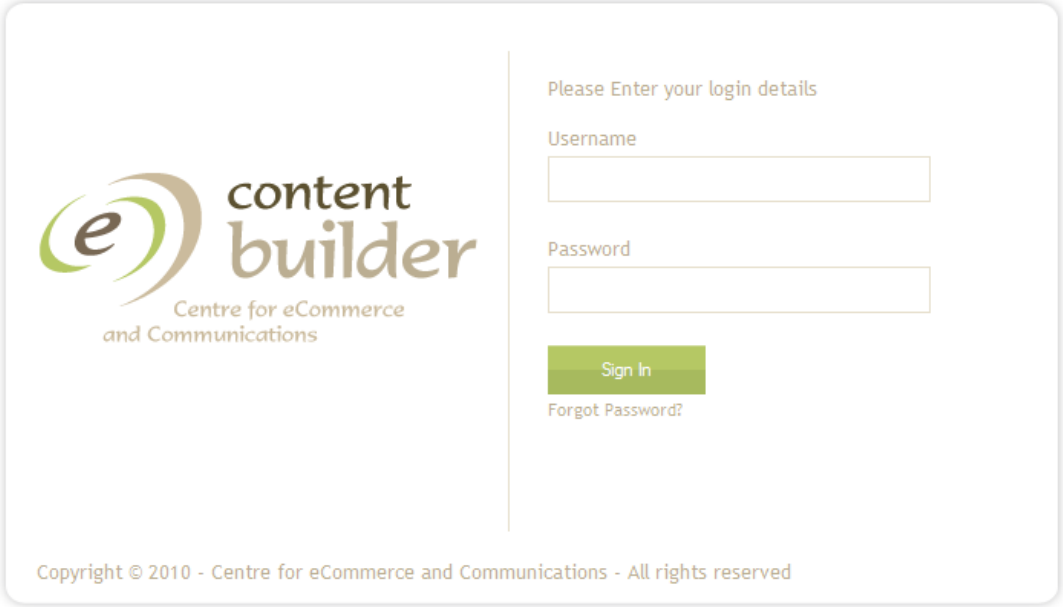
- 2007-08 – More modules introduced
  - Features (random images, featured clients etc)
  - Utilising more open-source software
    - Online surveys
    - Discussion forums
    - Blogs/Wiki's
  - Google analytics
  - Several client intranet projects lead to development of advanced resource management module
- 2009 – Cracks appearing
  - Too much decentralisation (too many logins!!!!)
  - Events calendar reaching breaking point
  - Work on Version 3 begins

Aims

- Original goals
  - Complete overhaul and modernisation
  - New WYSIWYG editor
  - Events Calendar redevelopment and integration
  - Photo Galleries
  - Resource module upgrade including flexible categorisation
  - Single login
- Added during development
  - News and articles redevelopment
  - Helpdesk integration
  - Remaining Webmanager features centralised into CB
  - Enquiries module
  - Managed Events (non-core module)
  - User management
- Future Enhancements
  - Blog module

Comparing old and new

Look and Feel



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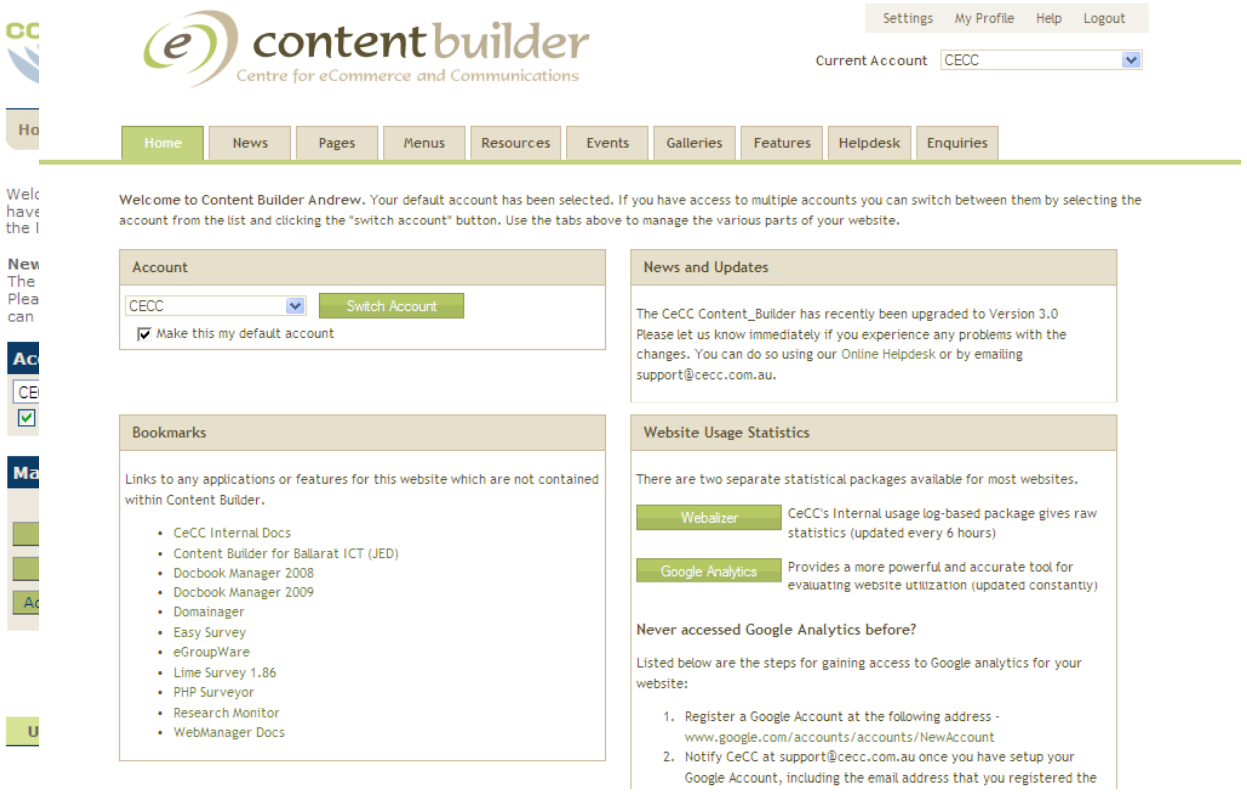
Comparing old and new

Homepage



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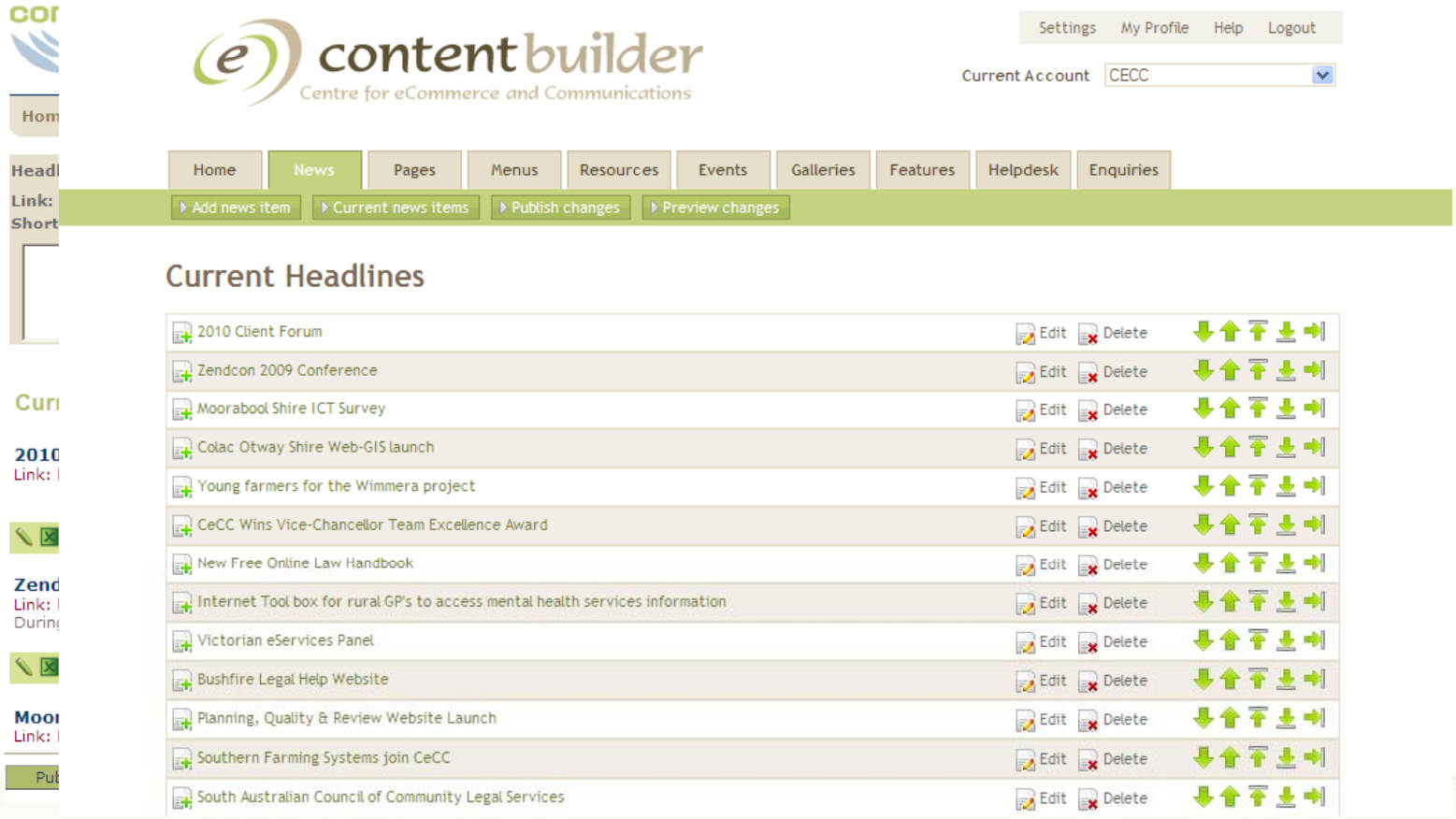
Comparing old and new

News



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Comparing old and new

Events

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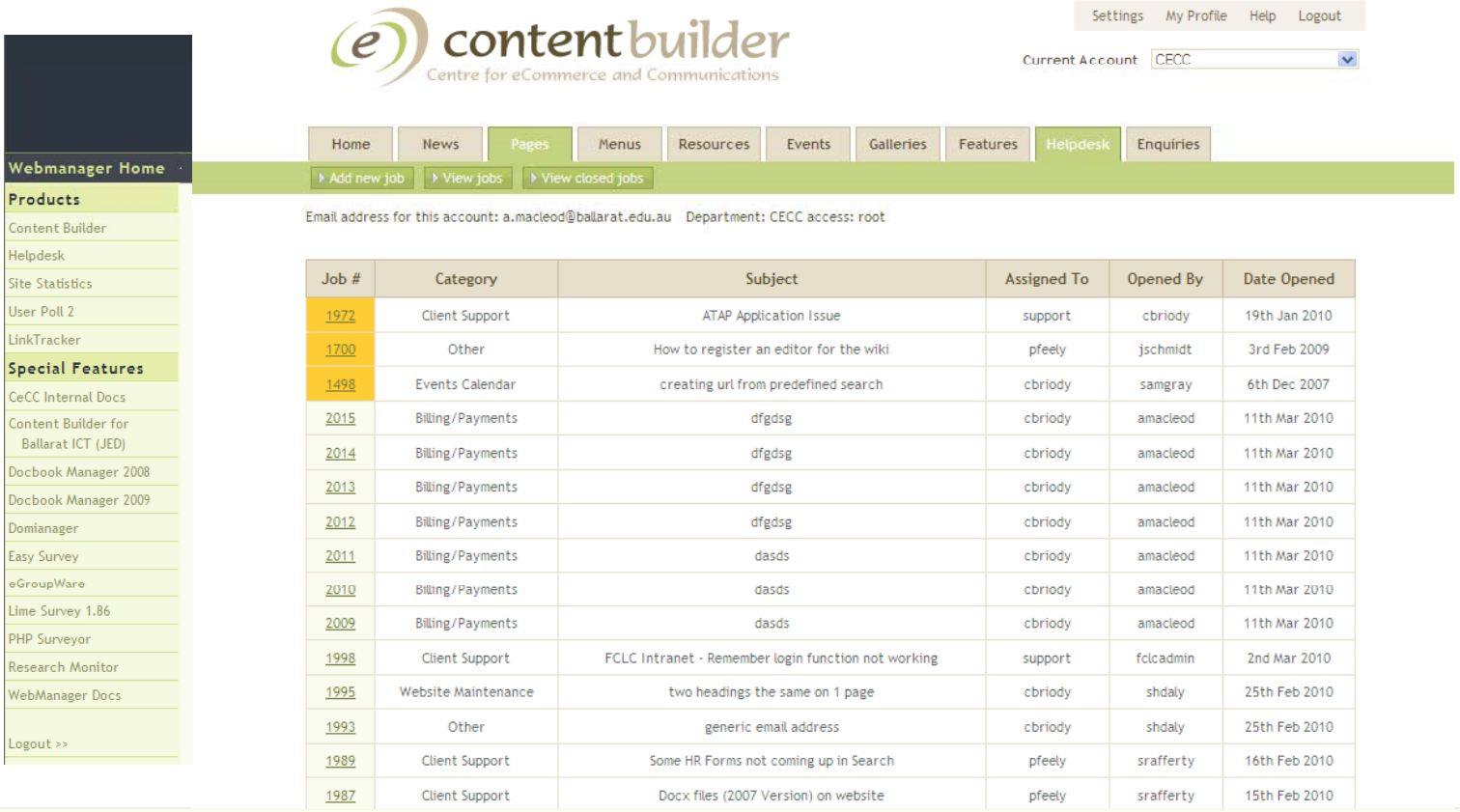
Comparing old and new

Helpdesk



Job #	Category	Subject	Assigned To	Opened By	Date Opened
1972	Client Support	ATAP Application Issue	support	cbriody	19th Jan 2010
1700	Other	How to register an editor for the wiki	pfeely	jschmidt	3rd Feb 2009
1498	Events Calendar	creating url from predefined search	cbriody	samgray	6th Dec 2007
2015	Billing/Payments	dfgdsg	cbriody	amacleod	11th Mar 2010
2014	Billing/Payments	dfgdsg	cbriody	amacleod	11th Mar 2010
2013	Billing/Payments	dfgdsg	cbriody	amacleod	11th Mar 2010
2012	Billing/Payments	dfgdsg	cbriody	amacleod	11th Mar 2010
2011	Billing/Payments	dasds	cbriody	amacleod	11th Mar 2010
2010	Billing/Payments	dasds	cbriody	amacleod	11th Mar 2010
2009	Billing/Payments	dasds	cbriody	amacleod	11th Mar 2010
1998	Client Support	FCLC Intranet - Remember login function not working	support	fclcadmin	2nd Mar 2010
1995	Website Maintenance	two headings the same on 1 page	cbriody	shdaly	25th Feb 2010
1993	Other	generic email address	cbriody	shdaly	25th Feb 2010
1989	Client Support	Some HR Forms not coming up in Search	pfeely	srafferty	16th Feb 2010
1987	Client Support	Docx files (2007 Version) on website	pfeely	srafferty	15th Feb 2010

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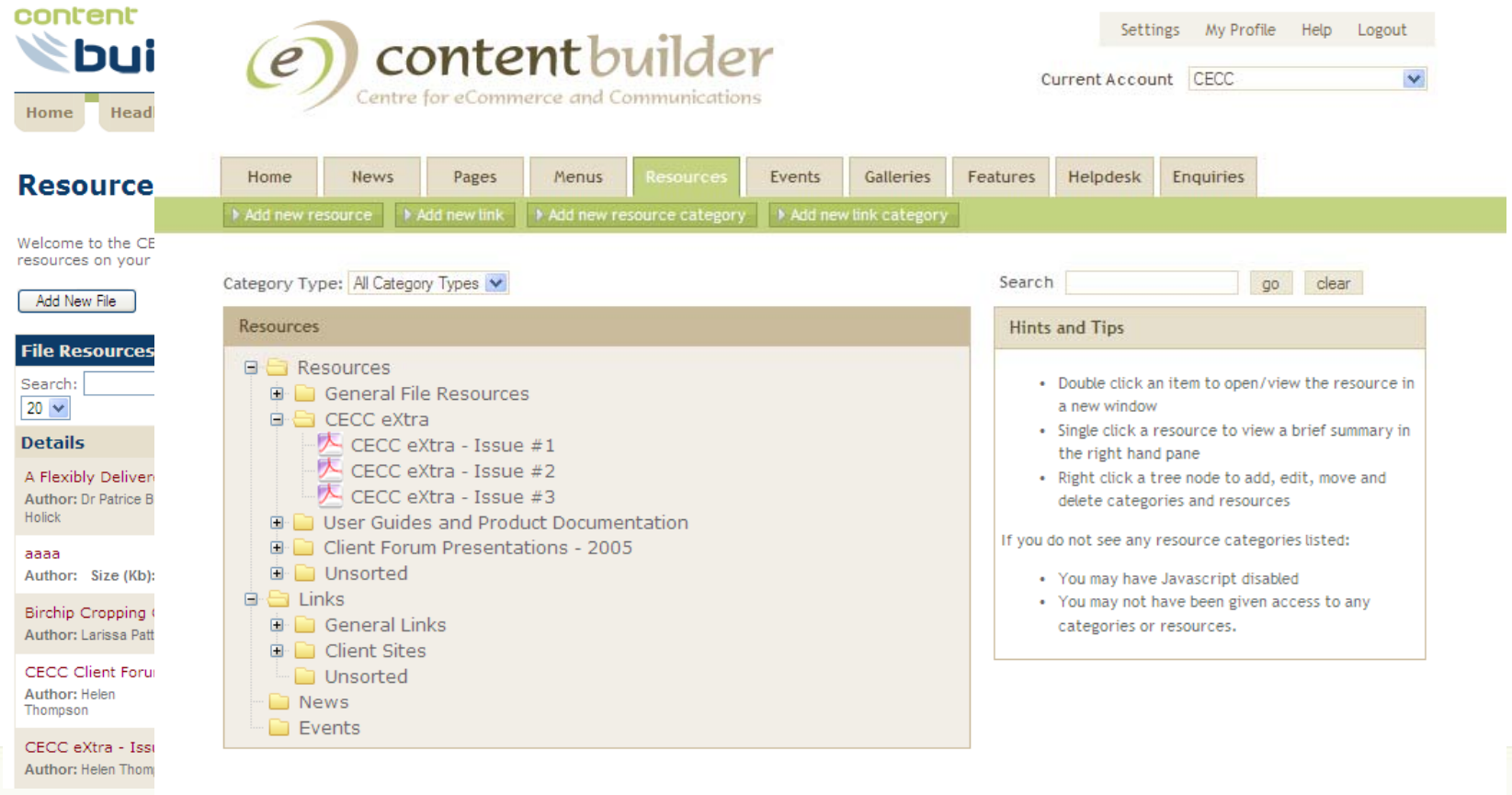
Resources



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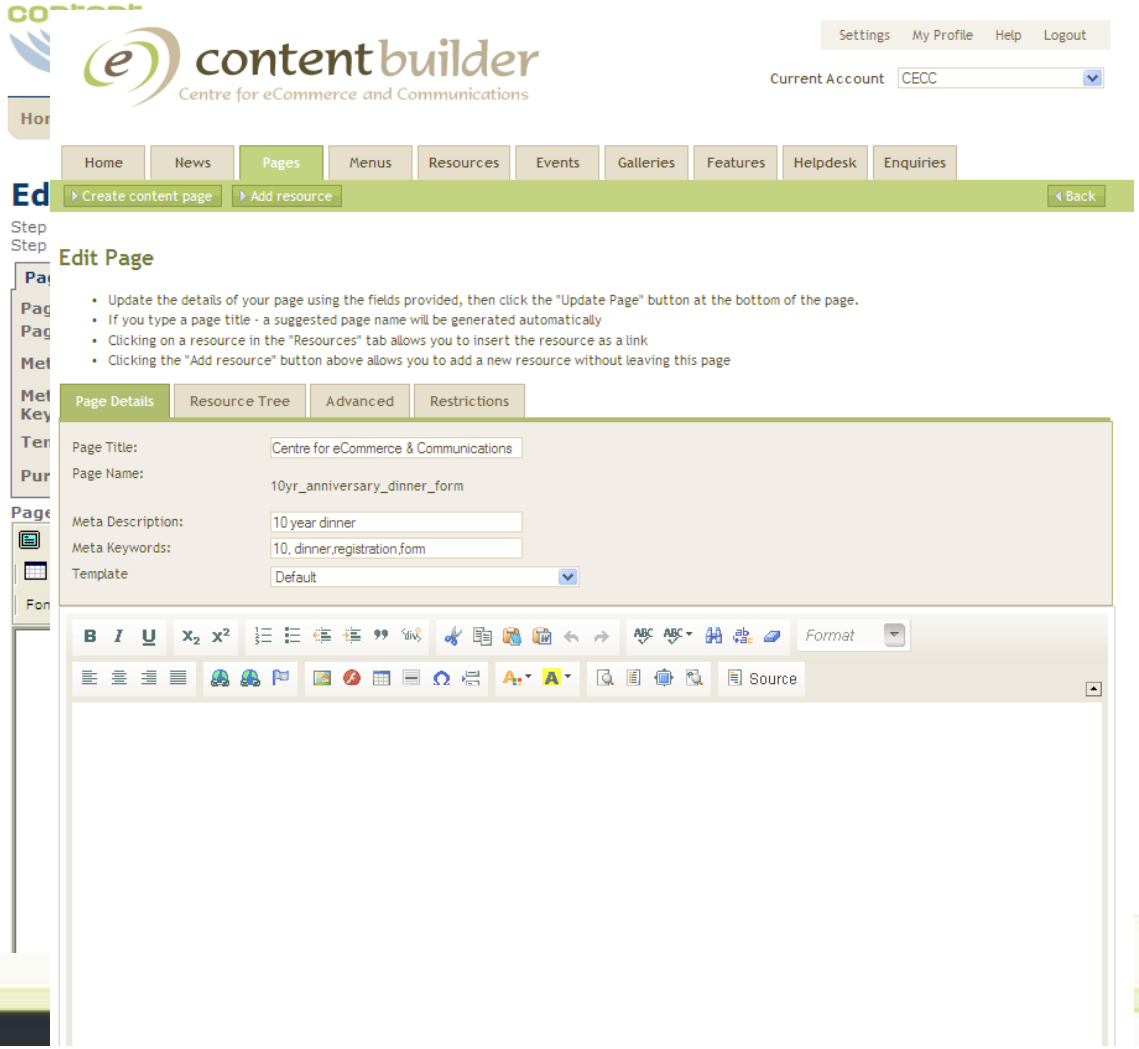
Comparing old and new

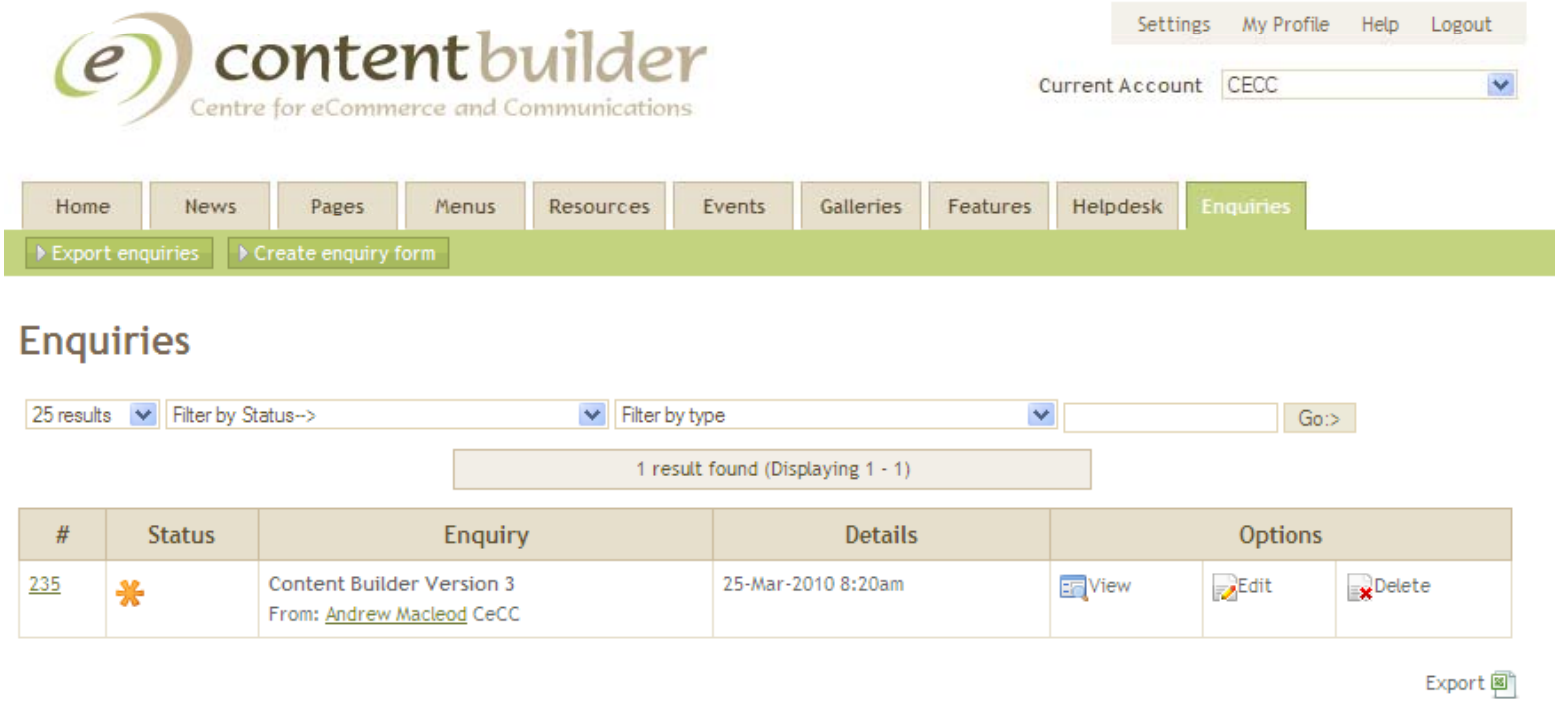
Edit Page & WYSIWYG editor



Demonstration

Other New Features

- Enquiries manager



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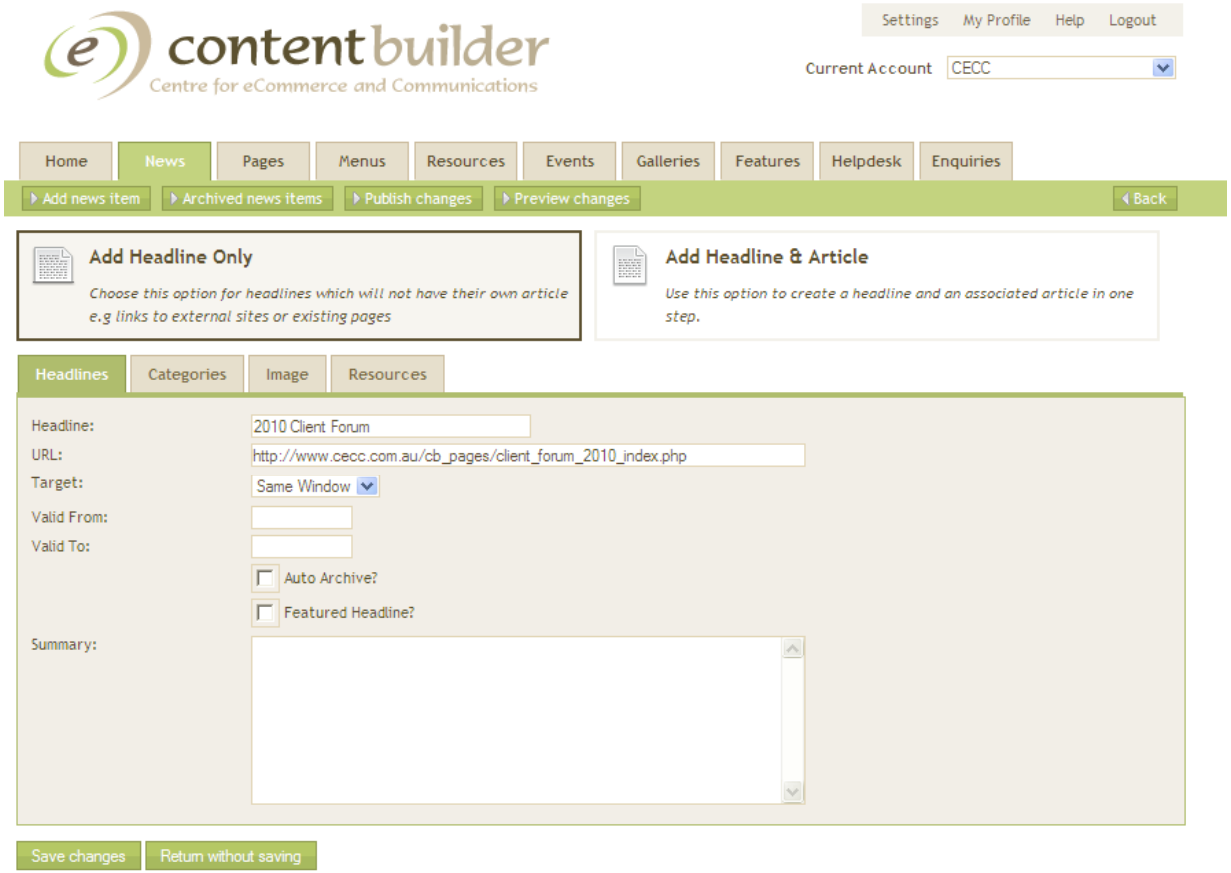
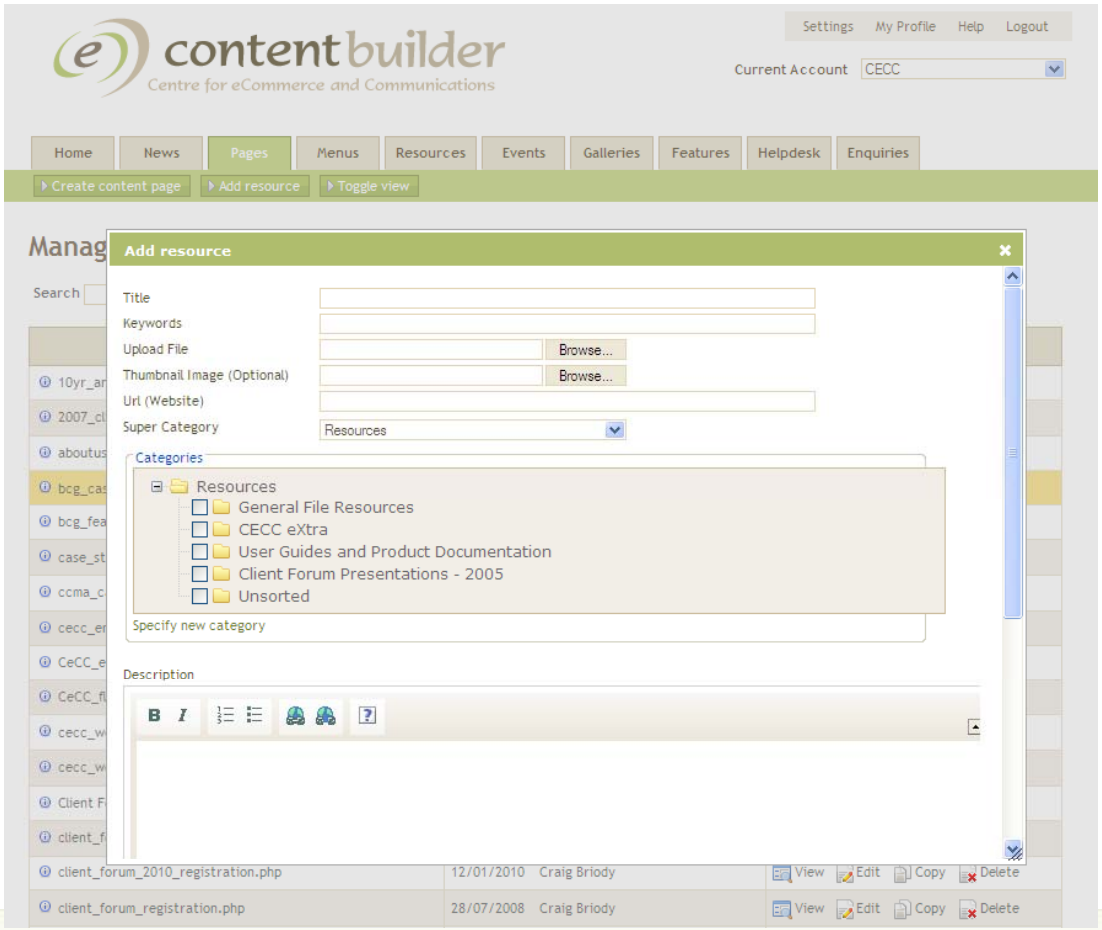
Other New Features

- News and Articles



Other New Features

- Add Resource